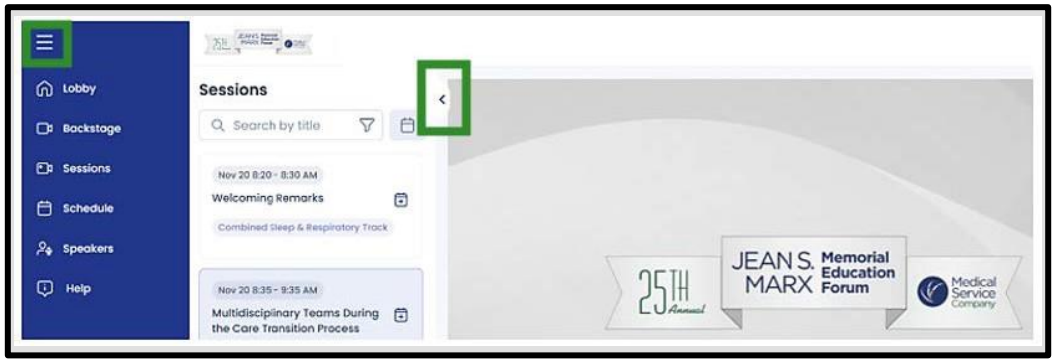
Virtual Event FAQs

1. Can I use my mobile device or tablet to participate in the virtual forum?

Yes, this event can be viewed on any desktop computer, laptop, mobile device, or tablet. However, a computer is best for seeing presentation details.

2. The screen to view the presentations is too small. How do I make the screen larger?

To make the screen larger, click on the tab arrow located on the side of your session list. You can also minimize the left side navigation by clicking on the three lines at the top of the screen.



3. Can I watch the forum with a group and still receive credit?

Yes. If you are watching in a group, we recommend one person logging into the event from a desktop computer and projecting it onto a large screen. To access your individual evaluation survey for each lecture, please log into the JSM Forum virtual event portal on a separate device (mobile phone, tablet, laptop, etc.). Here you will be able to complete your survey evaluations. Please note that each person in the group will need to register individually. We do not accept group registrations.

4. How many credits am I eligible to receive?

Each lecture is certified for 1 credit hour. Each attendee registered for the Respiratory Track is eligible to receive a maximum of seven continuing education credits through the AARC: four credits from the morning Combined Speaker Track and three credits from the Respiratory afternoon track. Each attendee registered for the Sleep Track is eligible to receive a maximum of seven continuing

education credits through the BRPT: four credits from the morning Combined Speaker Track and three credits from the Sleep afternoon track. For the afternoon track, please note that you will be assigned to the track you selected during registration.

Credits may also be recognized by other accrediting bodies. It is recommended for you to confirm with your local licensing body to ensure reciprocity. Medical Service Company is not responsible for credits being accepted for licenses other than what is disclosed. Please save your course outline and certificate of completion and contact your own credentialing board or licensing organization for specific filing requirements other than those listed below.

This full day education program offers up to 7 continuing education hours as required by many national, state, and local licensing boards and professional organizations. Applications are being made to the BRPT for CTSEs for the Sleep Track, and the AARC for CRCEs for the Sleep and Respiratory Tracks. The Board of Registered Polysomnographic Technologists (BRPT) designates this educational activity for a maximum of 7 Continuing Sleep Technology Education credits. For information about the approval status of contact hours for the Sleep Track & Respiratory Track, contact Brock Richmond MHA, RRT-NPS at (440) 232-3000. Individuals should claim only those credits that he/she actually earned in the educational activity.

5. How do I access the evaluation survey for each lecture?

Click on the name of the lecture to start watching the presentation. Towards the end of the lecture, you will see a pop-up on your screen inviting you to evaluate the speaker. If you miss the pop-up or wish to fill out the evaluation later, simply click the blue button called “Check-In Survey” located below the video stream of the presentation (see image below). Once you fill out the questions in the evaluation, click submit to send us your evaluation survey. The blue button will change, indicating that the survey has been completed.



6. How do I download my certificate at the end of the day?

At the end of the day, you'll be able to download your certificate from within the JSM Forum virtual event portal.



1. Click on your initials (top right) and select "Settings.".
2. Scroll to the bottom of the Settings page.
3. Click "View Certificate." You'll see the certificate(s) with ability to download a certificate detailing all the CEUs you have earned.
4. Save for your records.



Please note that your certificate will be sent to the email address provided during registration the day after the forum, Friday, November 20th.